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## SERVICE PLANS FOR DISPENDIX I.DOT LIQUID HANDLER

*Three plans are available to fit your needs*

### BASIC SERVICE PACKAGE

- Standard care (response time > 24h)
- Travel time & costs
- Remote technical support
- Service parts & repairs
- Shipping costs
- 1st year free (warranty)

1ST YEAR  
FREE!

### PRIORITY SERVICE PACKAGE

- Priority care (response time < 24h)
- Travel time & costs
- Remote technical support
- Service parts & repairs
- Shipping costs
- On-site application support
- Remote application support
- Preventive maintenance

### APPLICATION SUPPORT PACKAGE

- Priority care (response time < 24h)
- Travel time & costs
- Remote technical support
- On-site application support



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